

# 2021 ASHP Virtual Conference for Pharmacy Leaders Frequently Asked Questions

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## **GENERAL INFORMATION**

### **Q. Why was the meeting moved to a virtual meeting?**

**A.** As a leading national health care organization, ASHP must continue to demonstrate leadership in making responsible choices to ensure the health and safety of our members, their families, patients and colleagues. With COVID-19 cases surging across the U.S., driven primarily by the Delta variant, we determined that holding a virtual meeting again this year is in the best interest of all meeting participants will alleviate the uncertainty and concern around traveling and attending a large in-person event during the ongoing pandemic.

### **Q. Where and when is the 2021 ASHP Conference for Pharmacy Leaders being held?**

**A.** The meeting will be held virtually, October 18-19, 2021

### **Q. What activities will be available during the virtual meeting?**

**A.** ASHP will deliver all of the important activities planned for the meeting. Updates will be posted on our [website](#) as we transition to the virtual platform.

## **REGISTRATION**

### **Q. How do I register for the virtual meeting?**

**A.** The registration web site is live. You may register directly on the web site at [leaders.ashp.org](https://leaders.ashp.org).

### **Q. What is the registration fee for the virtual meeting?**

**A.** You can view registration rates on our [meeting site](#).

### **Q. What is included in my meeting registration?**

**A.** The full registration fee is an ALL ACCESS PASS to all educational programming, plenary sessions, posters, and networking.

**Q. I am already registered for the meeting. Can I cancel if I choose not to attend the virtual event?**

A. Yes. ASHP is currently offering no-risk registration and will provide a full refund to any registrant who chooses to cancel their registration for any reason.

**Q. I already booked my hotel through the ASHP site. Will I get a refund?**

A. If you made your hotel reservations with the official meeting hotel, the Hyatt Regency O'Hare, to cancel your reservation visit the personalized [hotel's website](#) or you can also call 847-696-1234 or 877-803-7534.

**Q. I already booked my flights to Chicago. Will I get a refund?**

A. Contact the airline directly to inquire about cancellation policies and to determine if you are eligible for a refund for a purchased airline ticket.

**Q. When will I receive instructions for attending the virtual meeting?**

A. Attendees will receive an email communication in advance of the meeting with detailed instructions on how to access the virtual meeting platform, navigate all meeting activities, and maximize your experience.

**Q. What will I need to attend virtually?**

A. Participants will need a computer, internet connection, and audio (functioning sound card with attached speakers installed or headphones). A video camera, while optional, will enhance the opportunity for participants to interact with others and take full advantage of the networking opportunities.

**EDUCATION AND CE**

**Q. I am a presenter at the Meeting. Will there still be an opportunity to present my material?**

A. Yes, as ASHP works through details the Educational Services Division will contact you over the coming weeks to discuss the delivery of your presentation in the virtual meeting platform.

**Q. I submitted a poster for presentation during the meeting. Will there still be an opportunity to present my poster?**

A. Yes, as ASHP works through details the Educational Services Division will contact you in the coming weeks to discuss the format of poster presentations in the virtual meeting platform.